

2017 Operational Overview

The Bay Pines VA Healthcare System is a level 1a, tertiary care facility headquartered in Bay Pines, Fla. Originally opened in 1933, the medical center is located on 337 acres situated on the Gulf of Mexico approximately eight miles northwest of downtown Saint Petersburg, Fla. Co-located on the medical center campus are a VA Regional Office and National Cemetery. This area is part of Tampa Bay, the second most populated metropolitan area in the state. The healthcare system operates nine facilities to include the C.W. Bill Young VA Medical Center located in Bay Pines and outpatient clinics located in Bradenton, Cape Coral, Naples, Palm Harbor, Port Charlotte, Sarasota, St. Petersburg, and Sebring. In 2017, the organization served more than 110,000 Veterans patients while completing approximately 1.45 million outpatient visits (nearly 4,000 appointments per day). Ninety-eight percent of these appointments were completed within 30 days of the patients' preferred appointment dates (the date agreed upon between Veterans and their respective medical providers as medically appropriate given the type of medical condition). The medical center and its outpatient clinics serve Veterans residing in 10 counties covering about 9,000 square miles in central southwest Florida to include Charlotte, Collier, Desoto, Hardee, Hendry, Highlands, Lee, Manatee, Pinellas and Sarasota. About 185,000 eligible Veterans reside within the service area. About 66 percent of Veterans residing in the service area are enrolled for VA health care services.

Our Accreditations

- The Joint Commission
- Commission on Accreditation of Rehabilitation Facilities
- Commission on Cancer (only VA Medical Center in the state of Florida)
- American Psychological Assoc.
- American College of Radiology
- Commission on Dental Accreditation
- College of American Pathologists
- National Health Physics Program
- Food and Drug Administration
- American Assoc. of Blood Banks
- Assoc. for Assessment and Accreditation of Laboratory Animal Care
- Assoc. for Accreditation of Human Research Protection Programs

Total Employees: **4,309**

Veterans Served: **110,292**

Operating Beds: **397**

Outpatient Visits: **1.45 million** (3,973 daily)

Veterans Served and Appointments Completed By Location:

BAY PINES	BRADENTON	CAPE CORAL	NAPLES	PALM HARBOR
96,848 Veterans 759,437 Visits	16,237 Veterans 80,806 Visits	38,707 Veterans 310,702 Visits	7,470 Veterans 43,341 Visits	7,607 Veterans 53,194 Visits
PORT CHARLOTTE	SARASOTA	ST. PETERSBURG	SEBRING	
10,302 Veterans 65,744 Visits	12,529 Veterans 78,383 Visits	2,942 Veterans 24,302 Visits	4,095 Veterans 29,173 Visits	

Note: The sum of the site specific data exceeds the number of total Veterans served because Veterans are often seen at more than one facility within the healthcare system.

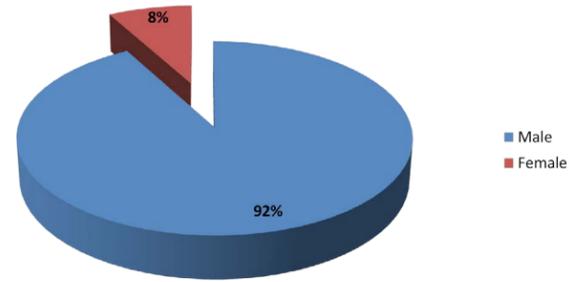
TOTAL OPERATING BUDGET: **\$809,914,581**

MEDICAL CARE \$749,849,749	EMPLOYEE PAYROLL \$434,872,377	SUPPLIES & SERVICES \$335,126,673	MCCF COLLECTIONS* \$60,064,832	CAPITAL ASSETS \$28,215,531
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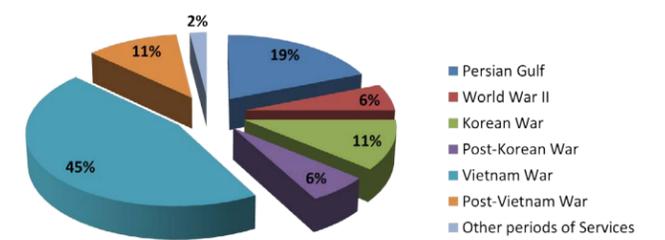
*Funds collected by VA for co-payments and health insurance reimbursements which are returned to the healthcare system to provide services for Veterans.

2017 Workload

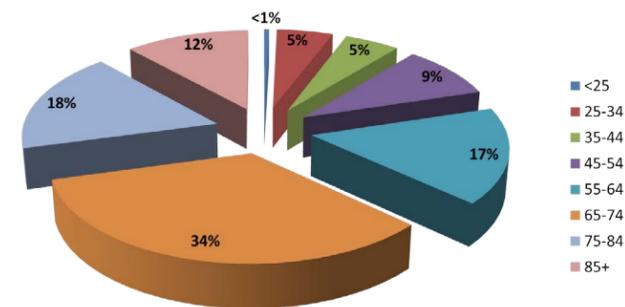
Veterans Served by Gender



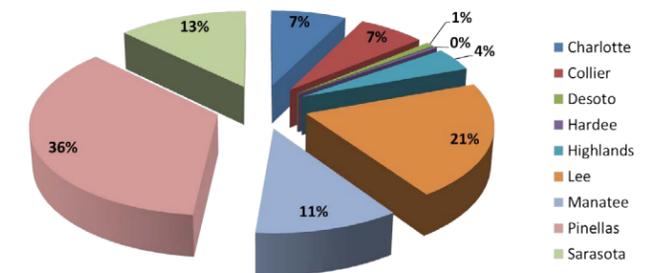
Veterans Served by Era of Service



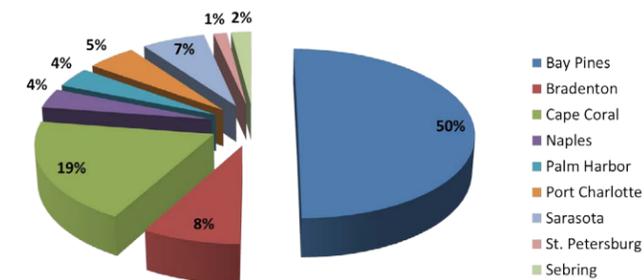
Veterans Served by Age



Veterans Using Bay Pines VAHCS by Home County



Veterans Served by Facility Location



Outpatient Visits by Facility Location

